Personalia

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Phone:	+31(0) 6 21288096
Birth Date/Place:	06 November 1973/Geldrop
Domicile:	Weesp, Netherlands
Marital State:	Married with children (3)
Nationality:	Dutch, German citizenship
Languages:	Dutch (native), German (fluent), English (fluent), French (basic)
Role:	IT specialist in ECM/EDM, Adoption, Trainer, Web performance & security, Project manager, designer, developer

Is since 1999 active within the Information Technology (IT).

Short Profile
Specialist in the field of consulting on content and document management, website security and performance; with profound professional experience in OpenText (TeamSite, OpenDeploy, WorkSite, Mediabin), the Akamai suite (EdgeSuite/Site Delivery, Web Application Firewall, SiteShield) and Office 365 (SharePoint Online, OneDrive f.Business, Yammer, etc.), next to various open source software/systems/platforms.
I've run several migration and implementation projects where I, apart from setting up an internal support team, providing training, supporting (technical) project managers and running upgrades, I also have been responsible for the adoption of the "new way of working" and the changes surrounding it.

The last years I've spent on the adoption of Office 365 (SharePoint, OneDrive for Business, etc.) for which I developed the adoption lifecycle, supporting, analysing and improving website and application performance which use Content Delivery Networks, for which I created the Content Delivery Chain at large companies (Tebodin 3.5k users; Philips 40k sites).
I develop methodologies and tools for easier management and integration for *smaller* businesses and can help **you** help your customers and employees with software, new ways of working and other IT aspects in an enthusiastic, energetic and professional way.

Besides the above work I still enjoy participating in smaller projects where IT support, website setup, marketing and communication are my main focus.

My goal is to help and guide users in solving their issues with the web, regardless whether it is internet/intranet, small or large businesses. I try to make the web easier, better performing, more secure, comfortable and simply enjoyable to work with. Specialties: Issue analysis, solution oriented support.

Other people continue to describe me as a very enthusiastic man who is curious, very persistent and can decisively resolve problems. I can work excellent on my own as well as with a team. Social skills, initiative and resourcefulness are qualities that describe me.

Education

Business Analysis, Information analysis   **2016, December**
 Structured Analysis, modelling of information with various techniques (ADAP/IDEF0/BPMN2/UML). Location: Utrecht

Microsoft SharePoint @Valid   **2016, Februari**
 In-depth working with Office 365, with focus on SharePoint and migration (Architecture, Configuration and Power-shell scripts). Location: Utrecht

VMWare certification   **2015, February**
 Study basic understanding of virtualisation with software VMWare, VirtualBox, Parallels, etc. I wanted more insight into the VMWare solutions and obtain a certificate. Location: Online

Riverbed workshop   **2014, June**
 The riverbed workshop introduced me to all the basic functionality their performance suite has to offer. Location: Amsterdam

Adobe CQ5 Developer (boot camp)   **2014, April**
 I followed a full course into using and developing with the Adobe CQ5 content management system. Location: Amsterdam

Akamai University   **2011, November**
 To get a quick grasp on Content Delivery Networks I followed Akamai training from their University. Location: Online

First Aid (for Children)   **2009, October**
 Becoming a father made me realise I needed a refresher in first aid. I decided to take the special one for children. Location: Heidelberg

ECM Practitioner Course 3 - Information Architecture   **2009, July**
 I followed an online course in the basics of Enterprise Content Management. I've a lot of experience, but felt the need to also (re-) learn the basics of the architecture. Location: Online

Predictive Modelling   **2001, June**
 KIQ (Application Vendor) basics, deals with predictive modelling in relation to Customer Relation Management. Location: Delft

Content Management   **2000, August**
 Content Management course from Interwoven. Location: London

Project management   **2000, May**
 Project Management course, 2 weeks, Origin trainer. _: Gorinchem

Service management   **2000, March**
 Service Management course (ITIL), 4 weeks, The Art of Service trainer. Location: Delft

Delft University of Technology   **1996 - 2001**
 Courses at the Faculty of Information-technology and -systems, Technical Computer Science, not finished. Location: Delft

The Hague University of applied sciences   **1995 – 1996**

Comparable to a bachelor, courses are similar to Industrial Design Engineering, but more practically focused. Location: The Hague

Delft University of Technology   **1992 - 1997**

Courses at the Faculty of Industrial Design Engineering, avg. 6,7
(Interrupted from sep.'95 tot sep.'96). Location: Delft

Memberships

I am the Vice-President of the Weesper Oranjevereniging that yearly creates the Koningsdag for the city. I am a member (for life) of the 'Delfts Student Corps'. My membership/activities there during my studies consisted of giving dancing lessons, chess and socialising. Currently I am part of a networking group. I sponsor several charities, a.o. the Salvation Army, of which I am also an active member. I sing in a choir and am their webmaster. I support several other small local initiatives, like the anti-teasing diploma for kids in school.

Hobbies

My hobbies are various: I like singing, ballroom dancing, ice-skating, working and experimenting with software and computers, going out, collecting comics and going to the movies. I have several 'home' servers running multiple applications (email, websites, ticketing, CRM, virtualisation, etc.) where I learn new software tools, skills, and their capabilities features.

Skills

Find below a short overview of well known Operating Systems, Applications/Tools and programming languages that I am skilled in, in addition to the areas wherein I have worked.

Applications/Tools	Operating Systems	Programming Languages
Microsoft	**Microsoft**	HTML, SHTML
Office 365 Suite (SharePoint, OneDrive, Delve, Video..)	DOS, Windows for Workgroups 3.1 (+Novell)	DHTML (Javascript), xHTML
SharePoint 2007, 2010, 2013 & Online	Windows 95, 98, ME, 2000 prof.	ActiveX
Exchange 5.5 - 2003, Online	Windows XP, Vista, 7, 8 & 10	Perl 5.x
MSOffice 4.3 - 2016/ 365	Windows 2000, 2003, 2008, 2012 Server	PHP 5.x
MS Visio, Publisher & MS Project 2013	**Unix/Linux**	XML, XSLT
MS Visual Studio	SuSe 6.3 - 10	JSP, Javascript, AJAX
Interwoven/Autonomy/HP/OpenText	Fedora Core 1 - 18	DOS/Shell scripting
TeamSite 4.2 - 7.2.x	Ubuntu 10.04.2 LTS - 12.04 LTS	
OpenDeploy 4.5 - 6.5	Solaris 8.0 - 9.0	
Mediabin 4.x	HP-AIX	
WorkSite MP 4.0 - 5.2	**Apple/MacIntosh**	
Adobe CC	OSX Server (10.4 - 10.10.x)	
Acrobat writer/reader 4 - 6	**Web-/Application-/dBase Servers**	**Business Areas**
Dreamweaver 2.0 - MX	Apache 1.x - 2.x	Banking industry
Photoshop 5 - CS3	IIS 5.x - 7.x	Insurance industry
Illustrator 7.0 - CS3	Tomcat 4.x - 5.x	Pharma/Chemical industry
Indesign CS3	IBM WebSphere 4.	Aviation industry
Flash 2.0 - 5.0	BEA Weblogic 5.6 - 6.x	Hosting Providers
Adobe CQ 5	MySQL 4.x - 5.x	Energy industry
Various	Oracle dbase 8 - 9	Communcation industry
Akamai Luna Control Center (EdgeSuite/ESI scripting)	MS SQL Server 2000 - 2008	Administrative Organization
Zimbra Mail Servers 4.x - 8.x	**Various**	Engineering industry
WordPress 3.x - 4.x	Exact Globe 2003	Educational institutes
Joomla 1.5 -3.8.x	Lotus Notes 6.x	Production industry
Alfresco 3.x (Knowledgemanagement)	Eclipse/Komodo	
Wiki (MediaWiki)	ACT! 4.0 - 2000	
Atlassin JIRA/ Confluence	Aurum Sales Track	
Sugar CRM	Support Magic 8	
Open/LibreOffice 2.x - 3.x	The Gimp	

Work Experience

List of engagements/projects

Function: IT Consultant
Company: Ik-Jij-Zij
Start: March 2018
End: Present

The growth and opportunities in my local area unfortunately did not happen. Therefore I decided to move back to my freelance position and re-ignite Ik-Jij-Zij to help you and your customers with even more knowledge than before. I have projects whereby I create the application landscape and guide the process for migration to the cloud in a hybrid situation, enabling my customers clients to access and update their data from anywhere, anytime and from any internet connected device. Welcome to 2018!
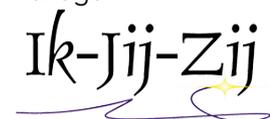

Function: Business Consultant/Adoption Consultant (Microsoft Office365)
Company: Valid Business IT Services B.V.
Start: September 2015
End: March 2018

Working to Stay Ahead… the economic crisis and my personal situation made it necessary for me to start working for a Dutch company. Promising to conquer the Randstad I joined Valid mid 2015. Although I am an all-round specialist within IT, Valid is Microsoft oriented. I had a more high-level role in combining business and technical benefits surrounding the Microsoft Office 365, SharePoint and other components world. I got technically and functionally up to speed with particularly SharePoint (Online), the document management solution from Microsoft. I acted in all projects as a business consultant advising customers on their strategy or supporting their path to the new way of working. Having run some projects, migration from on-premise environments to the cloud, but also creating and giving training to hundreds of users my focus was set for adoption of the solution in content/document management software which ultimately provides real business benefits. To name a few happy/content customers: Tebodin B. V., Nationale Nederlanden Investment Partners (NNIP), PCHooft, DSM, PuntSpeciaal and ZOwonen.

I also followed some courses, both internally with Valid: Microsoft SharePoint; and externally: Business Analysis/Information analysis and modelling from CAI. I internally introduced and created the digital idea box with the proces leading up to 'internal projects'.

Function: Web Performance & Security; It Project Manager; IT Teach lead; ECM/EDM/DAM Consultant; Designer; Trainer; Developer; Communication manager
Company: Ik-Jij-Zij
Start: July 2005
End: August 2015

My built-up experience and desire for personal growth made me decide to start my own company, Ik-Jij-Zij, and work with all my expertise on all sorts of projects and customers.
Listed below (on the next page) is the extensive summary stating my role/function, the company (client) I worked at and for which period. Details of each project can be provided upon request.

Function	Company	Start	End
MSOffice professional	De Rooij Pannen	02-2015	04-2015

Function	Company	Start	End
Web design/developer	MediagraphiX	12-2014	01-2015
IT Project Manager (Senior)	Philips Lighting Automotive (Cognizant)	10-2014	12-2014
TeamSite Technical Support (Senior)	Amgate BV (NovoNordic)	04-2014	05-2014
Technical Consultant (Senior)	Philips (Talisman Software)	09-2011	12-2013
Technical Consultant (Senior)	Sandoz/Hexal AG (Bright IT)	03-2013	10-2013
Trainer	Sunzinet AG	03-2010	03-2010
Technical Consultant (Senior)/ Trainer	Sandoz/Hexal AG (Bright IT)	07-2009	12-2011
Consultant/Web Developer/ Designer	Reflex – BMC/ De Teamcoach/ Saltwater B.V. / iCarezz/ Cafetaria Administratiekantoor/ La Pommeraie/ Dames van Haarzuilens/ Oranjevereniging Weesp/ Flammer Konzerte	06-2009	Present
Web Content Management Support	Philips Corporate (ISSC)	09-2008	10-2008
Project Manager & TeamSite Trainer	Philips Lighting	02-2008	08-2008
Web Content Management Support	Philips Lighting	08-2007	01-2008
Trainer Content Management/ Document Management specialist	Bayer-Shering (Maris Consulting)	05-2007	07-2007
Technical Consultant	Philips Lighting	01-2007	02-2007
Document Management Specialist	Heidelberg Druck. & PartnerRe (Interflow)	09-2006	03-2007
Content|Document Management Consultant/ Designer/ Developer	ABNAMRO, Philips Lighting, BP, Interwoven B.V., Saltwater, HAAK V.O.F	07-2005	09-2006

Function: Technical Consultant/Project Manager/Account Manager
Company: Interwoven Benelux B.V.
Start: August 2002
End: July 2005

I joined Interwoven in August 2002 with the expectation to grow and develop myself more and become a specialist in Content management. I have done several small (< two months) and a couple of major projects (> 1 year) for large companies.
The major projects dealt with migration, implementation, support, training and roll-out where with ABN-AMRO, Ben/T-Mobile and Philips Lighting. The smaller projects were at the following customers: Adidas.com (Germany), Argo-Tec (Germany), Telenor (Norway), Electrabel (Belgium) and the European Commission (Luxemburg).

Before this I worked at The Art of Service (The Vision Web) a service management company as a technical consultant. Details on earlier working experience can be provided upon request.